PASCAL BURRI

P 020 418 59763 E pascalburri07@gmail.com A Halls of Residence, Waikato University

PROFESSIONAL SUMMARY

Motivated University of Waikato Software Engineering student with over two years of experience in hospitality and customer service. Proven ability to work effectively in fast-paced environments, provide excellent service, handle cash transactions accurately, and collaborate as part of a team. Strong problem-solving skills, a positive work ethic, and practical experience in web development and software projects. Seeking part-time employment while continuing university studies

THE OLD FORGE KITCHEN – RESTAURANT WAITER

01/04/20236 – 06/05/2026

- Delivered excellent customer service in a fast-paced hospitality environment.
- Accurately took and managed customer orders, ensuring timely service.
- Coordinated with kitchen staff to accommodate special dietary requirements and customer requests.
- Trained and supported new team members on service standards and workplace procedures.
- Processed cash and electronic payments accurately and efficiently.
- Maintained a positive dining experience by resolving customer queries and concerns professionally.

Recognised for providing friendly, efficient customer service while maintaining accuracy in order management and payment processing in a busy hospitality setting.

Transferable Skills

- Customer service
- Communication

EDUCATION

Bachelor of Engineering (Honours) in Software Engineering, University of Waikato

Expected Graduation:2030

Te Aroha College, NZ High School

Diploma -

- NCEA level 3
- Degree awarded with merit (3.63 gpa)
- 288 rank score
- Proxime Accessit award
- Te paewai o te rangi, 2025

KEY SKILLS

Customer service

- Order taking, Service quality Problem-solving,Cash handling

Technical

Front-end development

- 4 years JavaScript experience, UI and UX prototyping

Code debugging

- Teamwork
- Time management
- Training and mentoring
- Cash handling
- Problem-solving

SWISS BELLE FARM – FARM WORKER

01/01/2021-18/02/2026

- Operated farm machinery and equipment safely and efficiently.
- Managed daily feeding schedules and monitored animal wellbeing.
- Assisted with general farm maintenance and upkeep of facilities.
- Carried out routine livestock handling and husbandry tasks.
- Worked independently and as part of a team to complete daily farm operations.
- Maintained high standards of health, safety, and animal care.

Demonstrated strong work ethic and responsibility by managing daily livestock care and operating farm equipment safely in a demanding agricultural environment.

Transferable Skills

- Animal care
- Equipment operation
- Time management
- Reliability
- Health and safety awareness
- Teamwork
- Problem-solving
- Physical fitness and endurance

WADE CONTRACTORS – WEB DEVELOPER

01/08/2025 – 30/10/2025

- Developed and maintained responsive web applications using html, css, javascript, react, and tailwind.

- Implemented performance optimization techniques to improve website speed and user experience.
- Conducted testing and debugging to ensure cross-browser compatibility and functionality.
- Used git for version control, code management, and team collaboration.
- Assisted with troubleshooting and resolving technical issues during development.
- Followed web development best practices to deliver reliable and user-friendly applications.

Built responsive, high-performing web applications while ensuring quality through thorough testing, debugging, and effective version control practices.

Transferable Skills

- Web development
- HTML, CSS, JavaScript
- Problem-solving
- Testing and debugging
- Attention to detail
- Version control (Git)
- Collaboration
- Technical troubleshooting
- Time management

REFERENCES

Available on request